

## **BUCK IMS POLICY**

The company for production, engineering and services, BUCK d.o.o. deals with the development, production and trade of professional lighting equipment, as well as the trade of spare parts for lighting equipment. In its business processes, BUCK d.o.o. pays special attention to the quality of its products and compliance with the requirements of its users. The Integrated Management System includes all locations where our business processes take place, as well as all employees and external collaborators who participate in business processes. We implement, maintain and continuously improve our IMS which includes: ISO 9001; ISO 14001; ISO 27001; ISO 45001; ISO 50001

Our mission is to create lighting solutions that include high-quality, innovative products that improve the quality of living spaces with minimal energy consumption. Our vision is to improve the quality of lighting and thus positively impact humanity and the environment.

We are committed to meeting all applicable internal and external requirements related to the quality of our products and services, environmental protection, occupational health and safety, and our integrated management system. We see the lighting industry's future in its role in environmental protection, pollution prevention and rational use of resources with constant improvement of the energy management system. We are guided by the idea that people are the main resource of our company, which is why we are committed to consulting and involving employees at all levels and strive to provide a creative environment in which our employees can learn, create and progress. We continuously work to ensure the security and confidentiality of documents and information through proper archiving, protection and controlled access to all our business processes. Three decades of presence on the market testify to the fact that we carry out our business activities with integrity, especially taking care to respect the rules of keeping business secrets, personal data, as well as copyright and license rights.

The basic principles of implementing the vision of BUCK d.o.o. accomplished through:

- Continuous education of all employees, as well as their active involvement in all processes
- The leadership role of management whose goal is to build solid teams and loyalty within the company through consulting and implementing the creative abilities of employees in all business segments
- Customer focus, meeting current and future customer requirements and maximizing user experience
- Compliance with all legal and other requirements to which we have agreed
- Making decisions based on the analysis of data and facts
- Continuous monitoring of market needs, innovation of the offer and modernization of production
- Rational use of energy resources, materials and reducing the amount of waste, thus reducing the negative impact on the environment while expanding the awareness of employees and applying the latest standards in the field of energy management
- Creating a safe environment and maintaining a high level of employee safety at work
- Adequate protection of information (regardless of its form) and the complete system of the organization to ensure confidentiality, integrity and availability with the help of assessments and continuous review of risks

Beograd, 15.01.2023.



BUCK d.o.o./ Generalni direktor: Zoran Vasiljević, dipl.el.inž.

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